

# Triad Healthcare Forum

## “Change in Triad Healthcare”

### Oct 16, 2007

7:30 am to 8:15 am	Registration and Breakfast
8:00 am to 8:20am	Breakfast Sponsor message
8:30 am to 9:30 am	<b>Key Note:</b> <i>“Whole Organization Transformation - Obtaining the Bolton Improving Care System Vision”</i> Presented by <b>Ann Schenk</b> Director of Service Development at Bolton Hospitals Trust (In North West England)
9:30 am to 10:00 am	<i>“ASQ Future in Healthcare”</i> Presented by <b>Mike Nichols</b> National President of the American Society for Quality
10:00 am to 10:15 am	Morning Break
10:15 am to 10:30 am	<i>“Baldridge Journey at High Point Regional Hospital”</i> Presented by <b>Jeffrey Miller</b> President and CEO High Point Regional Health System
10:30 am to 11:00 am	<i>“North Carolina Awards for Excellence”</i> Presented by <b>Wayne Tindle</b> Program Manager for North Carolina Award for Excellence
11:00 am to 11:30 am	<i>“Role of a Charge Nurse in the Changing Emergency Room Environment ”</i> Presented by <b>Marion C. Martin</b> RN, MSN, MBA, Patient Safety Officer, Moses Cone Health System
11:30 am to 12:00 am	<i>“Improving Throughput: The role of Hospitalists”</i> Presented by <b>John E. Gardella M.D. FCCP.</b> VP for Clinical Improvement, Novant Health Southern Piedmont
12:00 pm to 1:00 pm	Lunch and Learn with NC State: Error Proofing in Your Healthcare System. TexED at NC State University.
1:00 pm to 1:30 pm	<i>“Changing the Culture in the FMC ICU”</i> Presented by <b>Marsha Cranfill RN.</b>
1:30 pm to 2:00 pm	<i>“Hand Hygiene: Getting to the ‘Business at Hand’”</i> Presented by <b>Martha Musselman,</b> BSN, CIC, CPHQ, Manager of Public Reporting and Infection Control, Thomasville Medical Center
2:00 pm to 2:30 pm	<i>“Producing Rapid Change using KAIZEN”</i> Presented by <b>Melanie Jones</b> Continuous Improvement Manager, Precision Fabrics Group, Inc & <b>Sharon Key</b> Phlebotomy/POCT Manager, High Point Regional Health System (HPRHS)
2:30 pm to 2:45 pm	Afternoon Break
2:45 pm to 3:15	<i>“LEAN as a Tool to Impact Cultural Change”</i> Presented by <b>Debbie Dowling,</b> BSN, MPH, CPHQ, Senior Director, Quality Management, Randolph Hospital
3:15 pm to 3:45 pm	<i>“Use of KAIZEN inside a DMAIC project”</i> Presented by <b>Eric G. Shipton,</b> 6 Sigma Black Belt, Wake Forest University Baptist Medical Center
3:45 pm to 4:15 pm	<i>“How to Measure the Value of Process Improvement”</i> Presented by <b>Deron Mabe</b> 6 Sigma Black Belt, Wake Forest University Baptist Medical Center
4:15 pm to 4:35 pm	<i>“MRSA - Combining Lean and Six Sigma for Success”</i> Presented by <b>Kim Helsabeck ,</b> ICP, MSPH, Infection Control Practitioner (CIC), Infection Control, Moses Cone Health System: Women’s Hospital / Behavioral Health Center: Assisted by <b>Susan Ellzey,</b> RN, BSN, MBA, Six Sigma Black Belt, Quality Improvement Department, Moses Cone Health System
4:35 pm to 5:00 pm	Door prize sponsor Program and Door Prize Drawing